

Safeguarding & Prevent

Luton

Adult Learning

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Email scams

Scammers send emails in the hope that people will enter their personal or financial details. They may direct you to a fake website or trick you into thinking you've won a lottery or prize. They may also have a link or file attached for you to click on or open. Opening these links or downloading the files may harm your device.

Look out for:

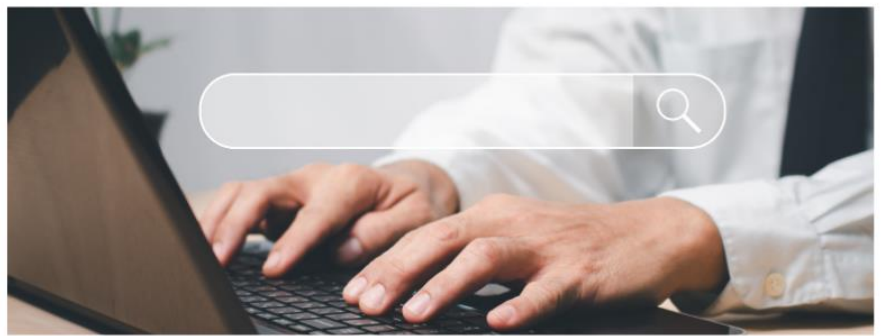
- Errors in the spelling or grammar, or an unusual style of writing.
- Requests for personal information, such as your username, full password or bank details - genuine organisations will never ask this.
- Threats that unless you act now, a deal will expire or your account will be closed.



TOP TIP

If you see a suspicious email, don't reply with your details or open any links or documents. Delete the email straight away. If the email claims to be from an organisation, phone them directly using the phone number found on their official website and ask them.

Staying safe online



Online scams are becoming increasingly sophisticated and many people are caught out, even those who are regular internet users. Every year in the UK, millions of people lose money to scammers or unknowingly share their personal information.

But there are ways to avoid being taken in by scams if you know what to look for. We explain some common online scams below and how to avoid them.



Children playing online games

Online games can be a great way for children and young people to keep busy and stay in touch with friends and family, but it's important that they play safely.

Top tips for playing games online for children:

- Choose a safe username - don't include your full name, school, date of birth or phone number.
- Be careful what you share - never share personal information.
- Think about who you are playing with - never agree to meet them in person - talk to your parent/guardian if someone suggests it.
- Take regular breaks.
- Watch out for boxes and in-app purchases.
- Check your privacy settings.

Fake news

Know the facts: SHARE

S: Source: Rely on official sources for information. Check the facts about a topic on official government websites.

H: Headline: Headlines don't always tell the full story. Always read to the end before you share articles.

A: Analyse: Analyse the facts. If something sounds unbelievable, it very well might be. Independent fact-checking services are correcting false information every day.

R: Retouched: Watch out for misleading pictures and videos. They might be edited or show an unrelated place or event.

E: Error: Look out for mistakes. Typos and other errors might mean the information is false.

