

SUMMER

Learner Newsletter



Longer days
Extended hours

How will you move on in your learning?



www.lutonacl.ac.uk



Luton
Adult Learning



info@lutonacl.ac.uk



**SKILLS
FOR LIFE
MULTIPLY**



01582 490033



Funded by
UK Government



Access Luton Adult Learning
at different community
venues and at schools
through 'Family Learning.'



Welcome
Back!



Check our
[website page](#)
and ask at your
child's school to
find out more!

Luton Adult Learning
New courses ✨
New possibilities ✨ ✓ ESOL
at St. Andrew's Church

- Join a friendly group
- Practice conversation
- Improve your reading
- Improve your writing

St. Andrew's Church,
11 Blenheim Crescent,
Luton, LU3 1HA

ENROLLING NOW

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Luton Adult Learning
New courses ✨
New possibilities ✨ ✓ ESOL
at Bury Park Community Centre ✓ Maths

- Join a friendly group
- Practice conversation
- Improve your reading
- Improve your writing
- Improve your maths

Bury Park Community Centre
161-161B Dunstable Road
Luton
LU1 1BW

ENROLLING NOW

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Preparing for L2 English course

At: The Quaker Meeting House,
28 Crawley Green Rd,
Luton LU2 0QX

Enquire here: 01582 490033 or
email info@lutonacl.ac.uk.

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Longer days
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Saturday courses

ESOL for Driving theory test



- Become familiar with the language in the highway code
- Learn what to expect in the hazard perception test
- Practise exam style online driving tests
- Understand driving related vocabulary, instructions and signs

Saturdays 20.4.24 - 6.7.24
10 AM - 12 PM

FREE lessons will be at Arndale House

Must be at ESOL Entry Level 2 and be able to use a laptop

A qualified teacher will teach this course

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Maths Functional Skills

Gain necessary functional skills needed at work, at home or in your community whilst gaining a Maths Level 2 qualification.

9:30am - 12:30pm

Saturdays from 20th April - 13th July

Floor 2, Arndale House



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Twilight course:

Improve your IT employability skills through learning about spreadsheets.



Register your interest in a Saturday morning L2 English course [here](#)

(We may be able to run a course if there is enough interest).

Our Excel course is on Tuesday evenings 6 - 9pm at Arndale House
16th April to 9th July

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Last term our Adult Social Care learners had the opportunity to 'meet the employer'. It enabled learners to brush up on their cv and application writing skills as well as providing interview practice. Some even secured employment at the event! It was so successful, Julie is planning to hold another one in July. Keep an eye out for details!



Employers are actively recruiting to Adult Social Care roles

Why not enquire about our Social Care pathway?

Our learners say:

Julie ...really cares about her students....she is a really great teacher. (her) encouragement, support and feedback is my strength

I particularly appreciated the practical element such as interview preparation which allowed me to practice these skills in a real-life setting.

I really enjoyed the flexibility of this course. It worked well with my busy schedule as a mother. I liked the course notes and examples, it made it very easy to understand.

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Level 1&2 Award - Preparing to Work in Adult Social Care

Are you looking to start a career in Adult Social Care?

Join us to find out if it's for you.

This will equip you with the knowledge needed to enter adult social care work.

We invite employers in to meet with you, which could lead to employment!

We embed presentation and interview skills into our sessions.

New courses running every 8 weeks! Call us now for new start dates.

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City and Guilds certificate

Improve your employability

ENROLLING NOW

Education & Skills Funding Agency





**Longer days
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Employers keep telling us about the importance of 'soft skills'

Soft skills are those skills which demonstrate how you work and interact with others.

Whether you want to work in a busy customer-facing environment or more quietly behind the scenes, all jobs involve team work of some kind so why not give your 'soft skills' a health check?

Our Customer Service course will help you understand more about soft skills and equip you with a variety of transferable skills adaptable to any workplace.

Introduction to Customer Service



Have you thought about working with customers but not sure if you have the knowledge, confidence or even the right skills?

Are you good at solving problems?

Are you an empathetic person who enjoys helping people?

If yes - come and join us on our free* course to find out more and to help you prepare for an exciting career where customers come first!

What you will learn:





The importance of providing excellent customer service and the impacts of poor delivery.

Different types of customers and the methods of communication used to meet their needs.

The skills you require to excel in customer service and meet the needs of employers.

For more information: 01582 490033 | info@lutonacl.ac.uk



According to a 2023 survey conducted by the National Association of Colleges and Employers (NACE), the top skills employers look for are:

- **problem-solving skills**
- **the ability to work in a team**

Top 10 Soft Skills for Customer Service Jobs



the balance

See page 19 for more information and advice about getting into employment or upskilling.





Michael Brako is undertaking an apprenticeship in Customer Service with Luton Council.

How is the training with Luton Adult Learning helping him?

Why did you decide to do an apprenticeship?

I went to college for 3 years studying 2 different courses...at the end of the 3 years I couldn't really find a stable job. I was working as a labourer but didn't really enjoy it so I stopped and started to look for something else. I asked around and a lot of the responses I was receiving were to do an apprenticeship. An apprenticeship allows you to earn while you learn, it's the perfect way to gain access to a company or sector that you would like to work in. I think the best choice I've made was doing an apprenticeship it's enabled me to learn a lot of different skills while earning on the job. The training is also very organised whether it's in a classroom or e-learning you finish the training course knowing you've learnt something new. If there was one thing I regret is that I didn't start my apprenticeship earlier.

Tell us about your apprenticeship experience so far:

Considering that I've come from a different field of work to another, it's been very good so far. I feel like I've gained and developed a lot of different skills in my workplace and gained a lot of experience in the services we provide. The support I receive from work colleagues to tutors is excellent.

What do you feel are the advantages of doing an apprenticeship over other education/ training programmes?

First thing is that you are earning while working which is good as it's an incentive for anyone who is working. Also doing an apprenticeship helps you get ahead in your career. It's an opportunity for you to gain the relevant experience from the support and guidance from work colleagues and also tutors. It's also a very good opportunity to take your qualification further, which perfectly lines you up in your career.

Remember: An apprenticeship is a job with training so you need to apply for it in the same way you would for any job. There has to be a vacancy. To find an apprenticeship vacancy in the Luton area check [here](#).

**Luton Council advertise apprenticeships on their job web pages:
<https://m.luton.gov.uk/job/search>**





Becoming a Childminder

Would you like to inspire, educate and care for children?
 Make a difference to a child and their family?
 Have the satisfaction of running your own business with hours to suit?
 Our free* Becoming a Childminder course could be for you!

This 5-week course will provide you with the information you need to consider if you are thinking of becoming a childminder. You should leave the course with a clear pathway of next steps to register as a childminder.

As a new childminder you may be eligible for a childminder start up grant. Find more at www.gov.uk or come along to this course.

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25th April or 13th June
 9:30am – 11:30am

If you are interested in this course but would prefer an evening or online option please let us know.

*Subject to eligibility. You will need to show us that you have been a resident in the UK for more than 3 years. There are some exceptions. If you are not sure if you are eligible please call us on 01582 490033



**Longer days
 Extended hours**

Nationally and locally we continue to see the need for more trained childminders and child care workers. Could you play your part in filling the gap?

If you want to find out more why not explore our free* childcare courses?

There are no specific requirements* to join this Childcare Practitioner introductory course, other than a basic level of English.

For more information about our childcare pathway look at our [website page](#).

If you need some support with the enrolment process or would like to talk to the teacher before joining the course, there is an enrolment information session on 19th April at 9.30am at Arndale House

Interested in
 Becoming a childcare
 practitioner?



Join our free* short introductory course to find out more.

www.lutonacl.ac.uk

*** Please note to be eligible for these free courses you will need to show us that you have been a resident in the UK for more than 3 years. There are some exceptions, if you are not sure if you are eligible, please call us on 01582 490033**



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Previous Hub Events - Highlights



It was great to welcome a variety of organisations to our Healthy Lifestyles event in January



This term look out for further information to support good health and well-being.

- Top tips to ease stress and exam anxiety
- National Volunteer Week Hub Event - Wednesday 5th June
- Learner Art Exhibition - July



Previous Hub Events - Highlights

5-11 FEBRUARY 2024

#NAW2024

NATIONAL APPRENTICESHIP WEEK



We marked National Apprenticeship and National Careers Week by providing Information, Advice and Guidance on our Reception and Hub screens and on wall displays.

We welcomed the Luton Council Recruitment team and the University of Bedfordshire who engaged with learners wanting to find out about career pathways and further learning/training opportunities.

We also participated in external events such as Careers Fairs at Barnfield College and Putteridge High School, and we were present at all the Community Jobs Fairs where we engaged with over 1000 people! It was great to see some of you there!



Previous Hub Events Highlights

March 2024

It was fantastic to welcome in Deputy Mayor Zanib Raja, Councillor Maria Lovell, Olivia Philogene-Moynihan and Maureen Drummond to participate in our International Women's Day event here at Luton Adult Learning.



We held a speed carousel event for our apprentices to give them the chance to get to know the stories of these inspirational women.



What's coming?



Building brighter futures through confidence with numbers.

Check out resources for adults [here](#)

We run a variety of maths workshops and courses. Check out the offer [here](#)

Supporting Numeracy Skills in School

Enrolling now to start in April.

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The poster features a cartoon illustration of a young boy in a blue and white striped shirt and blue pants, jumping over a large green protractor. The background is a solid purple color.

If you need support with enrolling or would like to meet the teacher and find out more about the course before enrolling, you can join our **Enrolment Session: 17th April 9.30am, in Reception, Floor 2, Arndale House.**

For more information visit the [Supporting in Schools](#) page on our website.

National Numeracy Day 2024 is on Wednesday 22 May.

In the meantime, use the activities and resources on [these pages](#) and catch up on the National Numeracy Day LIVE event from 2023 [here](#).

Or why not start improving your numeracy right now, with the [National Numeracy Challenge?](#)

Maths Functional Skills

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9:30am - 12:30pm
Saturdays from 20th April - 13th July
Floor 2, Arndale House

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The poster features a circular inset image of a young woman with glasses, smiling while sitting at a desk and writing in a notebook. The background is a solid purple color.

Supporting Children's Numeracy Skills is a free* 5-week course: Wednesday 24th April to 22nd May 9:30am - 11.30am at Arndale House.

It is suitable for anyone interested in volunteering or working in a supporting role in a school setting who feels they need to develop their own confidence and numeracy skills to be able to improve the support they give to the children they work with.

*Please note to be eligible for this free course you will need to show us that you have been a resident in the UK for more than 3 years. For more information click [here](#):

Luton Adult Learning is a supportive community.

Thank you to everyone who supported the apprentices 'Swish' event. It was a fantastic way to refresh your wardrobe for free!



Look out for forthcoming events by checking our [website](#) and [Facebook](#) pages regularly



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Luton Adult Learning
is a richly diverse
community and we
love to celebrate
this. We can't wait
for this year's

**'Culture Chest'
Event**
on Wednesday
16th May
10am - 1pm
at
Arndale House

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Culture Chest 10th Anniversary Celebration Day

Come and join us for a day of
celebrating your different cultures!

It's the 10th anniversary of our
Culture Chest Celebrations on the
16th May so join us in the Hub from
10am - 1pm.

Celebrate your way of life, customs,
traditions and gain confidence
speaking in front of a group.

Learn about other cultures!

Everyone is welcome, feel free to
bring food from your country and
invite your family members!

☎ 01582 490033

✉ info@lutonacl.ac.uk

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Improve your
speaking skills



Improve your
listening skills



REGISTER HERE

How will you participate? What will you bring?



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Luton Adult Learning
supports community events,
volunteer opportunities and training,
all in 1!



Find out more [here](#)



The flagship BBC Radio 1's Big Weekend music event
will be held in Stockwood Park on Friday 24,
Saturday 25 and Sunday 26 May 2024.



What did our learners say about a maths confidence-building course they recently attended?

Accounts

I feel excited...motivated to run my own business... It has helped me socially... No regrets!

'Money mindset'

My mind has been broadened. I'm on a journey!

Tax

Money management

It has motivated me and made me want to progress. It's been educational. Life Education.

It's opened my eyes to money in general and made me realise the cost of things. This is making me shop differently.

Efficient and effective use of money

Percentages

I feel more confident now in managing my finances.

The trainers were helpful. Well presented course.

Budgeting



Things to do...

What's happening in Luton? Check out [activities information and events calendar here](#)



**STEP
FORWARD
LUTON**

Make the most of the longer, warmer days. Spend more time outside.

Discover [Luton's Green Flag awarded parks](#), perfect for your outdoor adventures, picnics, dog walks and relaxation or volunteering.



Subscribe to the [Luton Parks and Countryside Newsletter here](#)



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Learners' Art Exhibition



Who is it for?

It is for you if you enjoy art and have pictures you want to show - paintings, art photos, prints, drawings etc



What do I do next?

Choose 1 or 2 pictures. If you have a frame, put the picture in a frame



Where do I bring my picture?

Give your picture to your teacher before 1st July. Write your full name clearly on the back. (Your teacher will give your art work to Sally Lavelle)



Support is available



Tel:
[01908 724287](tel:01908724287)

The NHS East of England Gambling Service is free to access. They offer support to individuals and families experiencing the negative impact of gambling.

Email: cnwl.eofegambling@nhs.net
<https://www.eofegamblingservice.nhs.uk/>

East of England
Gambling Service

NHS

Is gambling harming you or someone you care about?

Information and guidance for all those affected by gambling



Water Safety Awareness

Top tips to enjoy swimming or playing in and near water during the warmer months can be found [here](#).



Water Safety parent resources find [here](#)





Remember to regularly check out our online Employment, Volunteering and Training opportunities Padlet

and our Information, Advice & Guidance Padlet



Finally, if you are looking or thinking about the future and need to update your CV you can book on one of our Passport to Employment sessions these run regularly throughout the term.

If you have ideas of what you'd like to see in the Autumn term newsletter email socialmedia@lutrona.ac.uk

Get in touch:



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